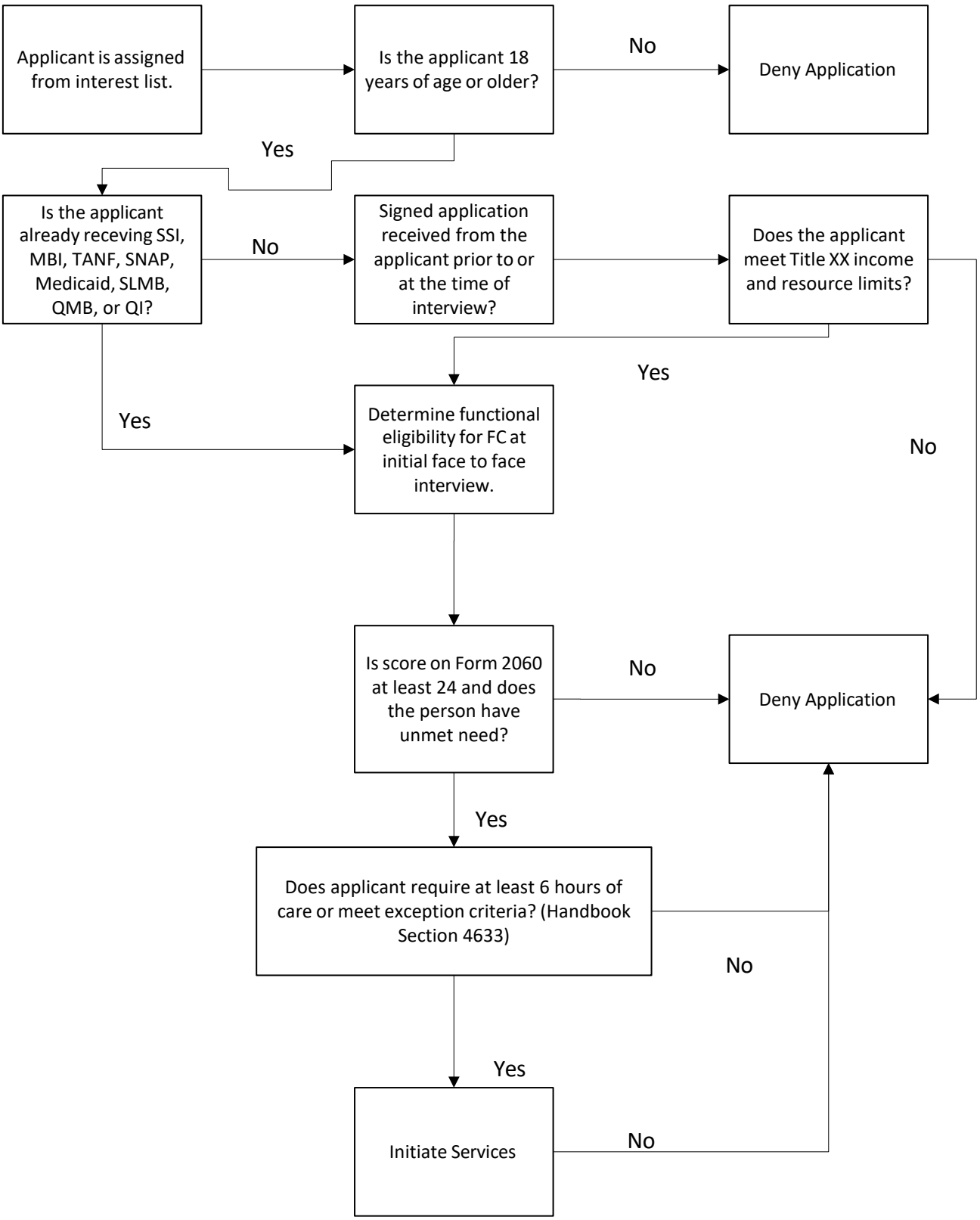Family Care Services Eligibility Process