Texas Health and Human Services Commission

MEPD and TW Bulletin 26-01

Date: June 17, 2026

To: State and Regional Operations Supervisors and Staff
Program Managers
Regional Directors
Policy Attorneys
Hearings Officers

From: Access and Eligibility Services Program Policy
State Office 2106

Subject: **Revised – Asset Verification System (AVS) and Additional Texas Integrated Eligibility Redesign System (TIERS)Updates**

The information in this bulletin will be included in a future handbook revision. Until the handbook is updated, staff must use the information in this bulletin. If you have any questions regarding the policy information in this bulletin, follow regional procedures.

Active bulletins are posted on the following websites:

- Medicaid for the Elderly and People with Disabilities Handbook (MEPDH) at https://hhs.texas.gov/handbooks/medicaid-elderly-people-disabilities-handbook;
- Texas Works Handbook (TWH) at https://hhs.texas.gov/handbooks/texas-works-handbook/twh-policy-bulletins.

Revised - AVS and Additional TIERS Updates

Background

Federal regulations require states to access all available electronic data sources (ELDS) and attempt to determine and redetermine eligibility using reliable information in the case record and information available through ELDS. The Asset Verification System (AVS) is an online data source that provides financial account information for a person applying for certain Medicaid for the Elderly and People with Disabilities (MEPD) types of assistance (TOAs).

This bulletin provides additional policies and processes to support the implementation of the AVS policy provided in:

- MEPD and TW Bulletin 24-08 Asset Verification System as Verification
- MEPD and TW Bulletin 24-13 Updates to AVS as Verification
- MEPD and TW Bulletin 24-16 Additional Updates to AVS
- MEPD and TW Bulletin 25-03 AVS and TIERS Updates
- MEPD and TW Broadcast - AVS Requests for Individuals with no SSN
- MEPD and TW Bulletin 25-12 1. Update – AVS and TIERS Update 2. Spousal Impoverishment Dependent Allowance
- MEPD and TW Broadcast - AVS and AVS Response Update

Current Policy

MEPD

AVS is an acceptable verification for financial accounts.

New Policy

MEPD

When the following financial account types are reported for the first time, an AVS response is not an acceptable verification source. These accounts must be reviewed by legal review before an eligibility determination is completed:

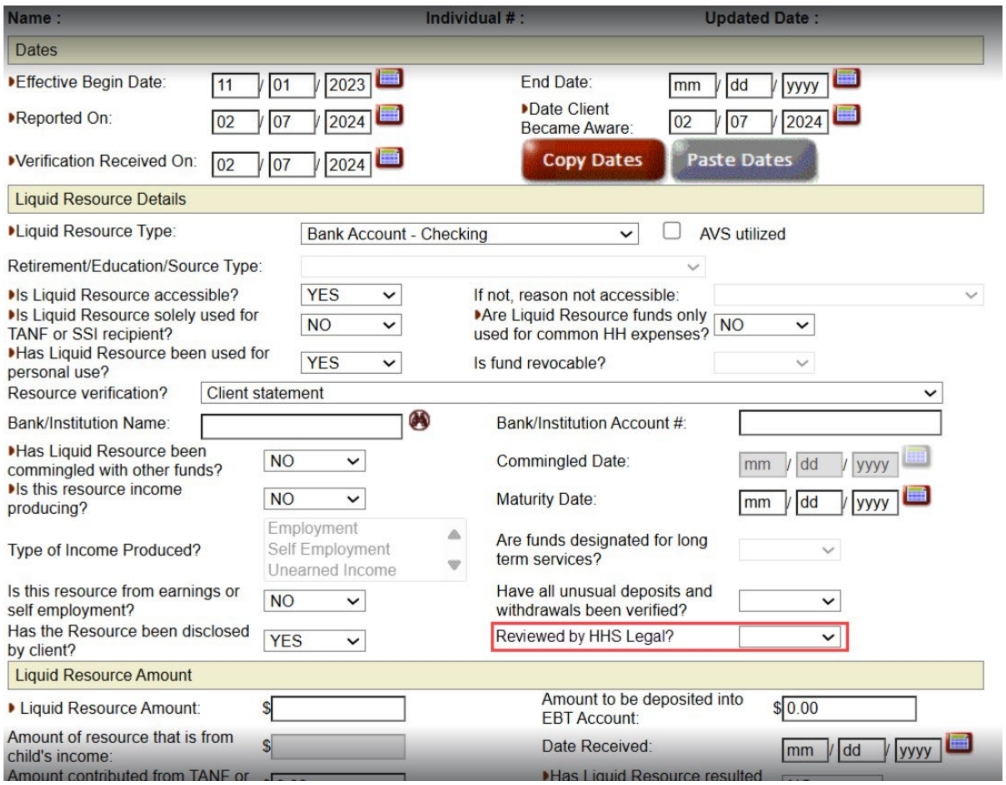
- Annuity
- Convertible Bond
- Custodial Other/UGMA (Uniform Gits to Minors Act)/UTMA (Uniform Transfers to Minors Act)
- Custodial Retirement
- Individual Retirement Account (IRA)
- Other (depends on what 'other' type of account is)
- Trust

Review policy in [MEPDH R-3743 AVS Responses].

TIERS Updates

Liquid Resource – Details Logical Unit of Work (LUW)

The question 'Reviewed by HHS Legal' has been added to the Liquid Resources – Details LUW. The answer options will be, yes, no and blank.



Redetermination

When processing a redetermination, Other Pend Text should NOT appear when:

1. Person has both a non-AVS EDG and AVS EDG (example SNAP and QMB). Renewal for **only** the non-AVS EDG is initiated. When EDBC is run, if the Other Pend language appears, follow your normal troubleshooting procedures and submit a Help Desk ticket if needed. Requesting another AVS report is **NOT** the solution.

2. Person has both a non-AVS EDG and AVS EDG (example SNAP and QMB). Renewal for **only** the non-AVS EDG is initiated. Income is updated during the SNAP renewal process and QMB cascades to SLMB. When EDBC is run, if the Other Pend language appears, follow your normal troubleshooting procedures

and submit a Help Desk ticket if needed. Requesting another AVS report is **NOT** the solution.

Example of Other Pend Text:

Other Pend Text
Reminder: Request AVS to complete the process, Individual ID #. Ensure you are requesting for the correct amount of months, based on the type of coverage.

Updated Redetermination Process - Automation Reminders:

AVS is now a part of the ELDS that is requested during the eighth month of the Automated Renewal Process.

When processing a renewal in the 9th or 10th month of the current renewal cycle, only submit an AVS request **after** confirming that no AVS report was generated through the Automated Renewal Process. Check this by reviewing the Data Broker (DB) case history. If the AVS report link is not visible in TIERS, staff can view the report through Stand-Alone Data Broker. If AVS was requested during the automated process, the DB case history will show:

- **User ID:** pcgBatch
- **Description:** Asset Verification – Automated Admin Renewal

If this report exists, use the balance shown for the renewal and do **not** request an additional AVS report.

Case History

Case History - Case # 1000[redacted]

Time Stamp	User ID	Description	View
11/03/2025 09:50 AM	[redacted]	Case History Inquiry (Search)	
11/03/2025 09:50 AM	[redacted]	New TIERS Combined Report (Retrieval)	View
10/08/2025 06:38 AM	pcgBatch	Asset Verification – Automated Admin Renewal	View
10/02/2025 11:04 AM	[redacted]	Case History Inquiry (Search)	
10/02/2025 11:04 AM	[redacted]	TIERS Combined Report (Retrieval)	View

- If an AVS report from the 8th month exists and EDBC is run, but the "Other Pend" language appears requesting AVS, follow your standard troubleshooting steps. Submit a Help Desk ticket if necessary. Do not request another AVS report.
- When processing a renewal in the 11th or 12th month of the current renewal cycle, and AVS was successfully requested during the Automated Renewal Process, and no AVS report exists from the last 60 days, staff **must** request a new AVS report.

- If AVS was not successfully requested during the Automated Renewal Process, and no AVS report exists from the last 60 days, staff **must** request an AVS report.
- Pend the case for specific information and verification when AVS was successfully requested during the Automated Renewal Process, but the report:
  - does not contain any information; or
  - information is new or inconsistent, and the person is potentially ineligible.

Review policy in MEPDH R-3744 Consideration of AVS Information.

Note: Although the report from the Automated Renewal Process may be past 60 days, it should still be reviewed for case clues, such as undisclosed account(s) or significant changes in account balances where potential transfer of assets would need to be explored.

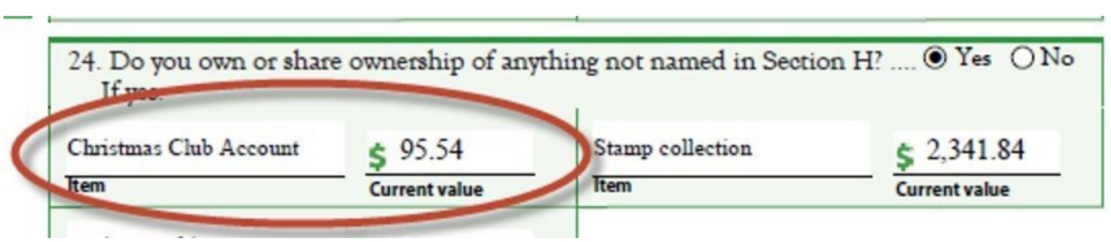
Updates to YourTexasBenefits.com (YTB)

Application Process for Form H1200, Application for Assistance

The following financial accounts have been added to YTB as resource options for applicants. In YTB, applicants will see:

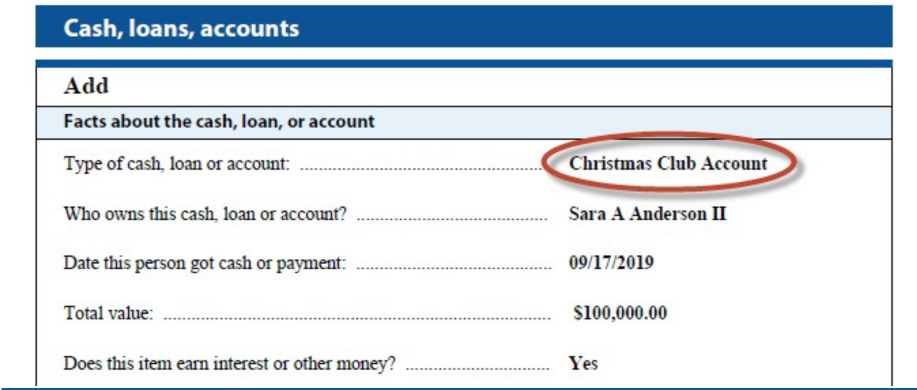
- Custodial (Other/Uniform Gifts to Minors Act/Uniform Transfers to Minors Act);
- Custodial Retirement Account;
- Rent Security Account;
- Money Market Account; and
- Christmas Club Account.

When one of the above financial accounts is selected, it will appear in Section H, question 24 of Form H1200.



Renewal Flow Form H2020, YTB Renewal, and Form H1019, Report of Change

The above financial accounts can also be selected during renewal or a change request. When one of these requests is submitted, staff will see the following information under:



Cash, loans, accounts

Add

Facts about the cash, loan, or account

Type of cash, loan or account:	Christmas Club Account
Who owns this cash, loan or account?	Sara A Anderson II
Date this person got cash or payment:	09/17/2019
Total value:	$100,000.00
Does this item earn interest or other money?	Yes

Automation

Changes to YourTexasBenefits.com are currently scheduled to be implemented with TIERS Release 121.3, currently scheduled for Feb. 7, 2026.

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Correspondence

Changes to Forms H1200, H2020, and H1019 coming from YTB will be implemented with Release 121.3, currently scheduled for Feb. 7, 2026.

Handbook

The MEPDH is currently scheduled to be updated with the December 2026 revision.

Updates to the TWH are not required.

Training

The web-based training, R121.3 General Information, will be made available in PALMS on Jan. 23, 2026. A training broadcast will be sent with further details.

Effective Date

This policy is effective with the release of this revised bulletin.